User Activity Monitoring for Legal
Insider threat detection, privacy, and compliance for firms.

In today's highly regulated business landscape, your law firm is faced with the ever-evolving challenge of addressing your insider risk issues as it pertains to securing attorney-client privileged information and client/matter data, ensuring the security of the work product offshored, and securing access to critical systems by privileged users and third-party vendors/contractors.

That's why N8 Protect has teamed up with Teramind, an industry leader in employee monitoring software, to help your firm address these requirements and deliver peace of mind, as well as demonstrate effective oversight into compliance initiatives to your clients.

Key Benefits of User Activity Monitoring from Teramind

User session recording, live view and playback
Capture all user activity and screen content. User sessions recordings can be viewed live or for past dates and exported as a video file. With this feature, you can:

- Find out if your users are engaged in unproductive or harmful activities.
- Take control of a user's desktop in a potential breach situation.
- With the help of immutable logs, alert reports, audit trails and the recording, provide evidence for investigation.

Privileged user monitoring
Privileged insiders such as system administrators, network administrators, conflicts department and other personnel have access to otherwise restricted information systems containing client/matter data and can cause serious damage to a law firm by accessing, leaking or potentially destroying client/matter data and work product. To prevent these insider threats, you can:

- Set up power-user rules to check for backdoor account creation, attempt to gain additional system privileges, etc.
- Receive real-time alerts when a privileged user tries to tamper with sensitive systems.
- Immutable session log keeps a permanent record of all privileged user actions.

Protect your sensitive data and resources
Teramind can capture all data on a computer screen, including text in images and video streams, and apply OCR technology to provide the firm with the ability to:

- Search for certain keywords using regular expressions or natural language to find any relevant content that was visible to the user.
- Discover which users have seen relevant information as it pertains to a particular client/matter.
- Create rules for identifying content that is not easily parsable.
- Build rules that trigger an action when certain text appears on a screen.

Policy and rules engine
With Teramind's visual Policy and Rules creation engine, law firms can establish:

- Rules and policies to monitor and protect client/matter and other sensitive data from insider threats, breaches and exfiltration.
- 100s of pre-built policies and rules to protect you against common mistakes and perilous activities like unauthorized access, content sharing, etc.
- Automatically take action during a rule violation - such as blocking a paralegal attempting to upload confidential documents to the cloud.

Privacy-aware recording and monitoring

With Teramind, your firm is in complete control on when, who and how much to monitor, when to record. Teramind is flexible to accommodate all use cases:

- Monitor activity and alert/block actions only, with no user session recording.
- Record only during rule and policy violations.
- Record groups of users all the time and other groups of users based on other criteria. For example, you may choose to record entire user sessions for your contractors and only record privileged users when they access specific applications, such as your document and records management systems.

Data loss prevention

Compliance, competition and customer trust means law firms have to ensure the safety of client/matter information and work product. To ensure data safety and integrity, Teramind has a robust, four-step data loss prevention process:

- Define what constitutes sensitive or classified data.
- Set security perimeters by setting rules for how the data should be handled.
- Automatically prevent any rule violation incident with actions that block, notify or warn.
- In case of a breach, pinpoint the cause and source of the incident with audit and forensic data

Supported by All Major Platforms

Windows 7 & Up	Citrix XenApp® & XenDesk®	Windows Server 2012 & Up	VMware Horizon	Mac OSX

Flexible Deployment Options

Teramind can be deployed in several different ways to suit the needs of your firm:

- **Cloud:** No server maintenance, only install Teramind Agents on the machines you want to monitor and set up your users, policies and rules and let us take care of the rest.

- **On-Premise:** Control your Teramind implementation in its entirety. Leverage LDAP groups and users to identify which users and groups to apply which policies and rules to.

- **Private Cloud:** Use your own secure, scalable private cloud implementation including AWS, Google Cloud, Azure and more.

Ready to Protect your Law Firm?

Get in touch with us today to learn more about implementing Teramind for your law firm.

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